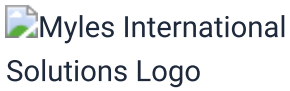
CORPORATE POLICY — MISL-POL-QA-02

Quality Assurance & Quality Control (QA/QC) Policy



Myles International Solutions Limited (RC 1687677) | Port Harcourt, Rivers State, Nigeria

Policy ID: MISL-POL-QA-02 | **Standards:** ISO 9001, API, ASME, IEC, NIST | **Custodian:** Independent QA/QC Lead

Quality Guarantee: Myles International Solutions Limited (MISL) guarantees that every hardware package, instrumentation unit, spare part, and engineering service delivered to upstream and midstream clients conforms strictly to international engineering codes (API, ASME, IEC, ISO 9001), statutory NUPRC regulations, and original manufacturer specifications.

1. ANTI-COUNTERFEIT & OEM TRACEABILITY MANDATE

- **Direct OEM Sourcing Only:** MISL enforces a zero-tolerance policy against counterfeit, refurbished, or grey-market components. Procurement of valves, actuators, flow meters, compressors, composite pipes, or hydraulic tools from unverified brokers or open-market stockists is strictly prohibited. All hardware must originate directly from authorized OEM factories (Borsig ZM, Fluenta, Strohm, Mokveld, Rotork Bifold, Firetrace, Hi-Force) or factory-certified regional hubs.
- **Mandatory Quality Documentation Dossier:** Every equipment delivery must be accompanied by an indexed Quality Dossier containing EN 10204 3.1/3.2 Material Test Reports (MTRs), Certificates of Origin, Factory Acceptance Test (FAT) release records, NDE/welding logs, and original OEM Warranty Certificates.

2. PORT HARCOURT WORKSHOP SUBCONTRACTOR QUALITY CONTROLS

- **Pre-Qualification & Calibration Validity:** Subcontracted Port Harcourt facilities (including PE Energy, Chilato-JUL, and Vintex Technology) are authorized to execute calibration, assembly, or pressure testing for MISL only when their test benches, deadweight testers, and master gauges hold valid, unexpired NIST- or UKAS-traceable calibration certificates.
- **Inspection & Test Plans (ITP) and Hold Points:** Prior to commencing workshop activities, MISL's independent QA/QC Lead issues a project-specific ITP defining mandatory **Hold Points** (receiving inspection, serial-number verification against MTRs, ultrasonic meter zero-point verification, API 527/598 hydro-test pressure hold, and final preservation crating). No hardware may be dispatched to Ronngate field teams without a signed MISL Quality Release Note.

3. NON-CONFORMANCE REPORT (NCR) & QUARANTINE PROCEDURE

- **Immediate Quarantine:** Any equipment, valve, or instrumentation spool failing dimensional checks, pressure-hold tests, functional loop tests, or MTR documentation verification is immediately isolated in a physical "HOLD / QUARANTINE" zone with a red Non-Conformance tag.
- **Zero-Cost Client Protection:** Under a formal NCR, defective items are rejected back to the OEM or subcontracted workshop for full replacement or re-certification at zero financial cost or schedule penalty to the client.

4. QUALITY VERIFICATION & RELEASE MATRIX

Verification Gate	Required Technical Standard / Record	Sign-Off Authority
Gate 1: OEM Factory Release	Signed FAT Protocol, EN 10204 3.1/3.2 MTRs, Certificate of Origin, Packing List.	OEM Quality Manager & MISL Technical Desk
Gate 2: PH Workshop Receipt	Unpacking inspection, transit shock-indicator check, serial-number reconciliation.	MISL Independent QA/QC Lead
Gate 3: Bench Test & Calibration	API 527/598 hydro-test chart, NIST-traceable calibration certificate, LCP loop test.	MISL QA/QC Lead & Client Witness Inspector
Gate 4: Final Field Dispatch	Signed MISL Quality Release Certificate, preservation caps, Waybill & Dossier handover.	MISL QA/QC Lead & GM Operations

5. EXECUTIVE PROMULGATION & APPROVAL

Approved & Promulgated By:	**Independent Quality Assurance Custody:**
Andrew Okechukwu Okwedadi Managing Director / Chief Executive Officer Myles International Solutions Limited	**Independent QA/QC Lead / General Manager, Operations** ISO 9001 Quality Management System Document Control Ref: MISL-POL-QA-02-REV2